

About Us:

The Elite Digital Enterprise (EDE) group offers managed services of Windchill. Managed Services is a bespoke offering of services and support to provide various levels of business administration, ongoing technical support, consulting, and system fine tuning.

Services Offered:

- ► System Investigation
- System Monitoring
- ► System Maintenance
- ► Performance Tuning
- System Cleaning
- License Auditing
- Critical Support
- System Upgrade Planning
- System Upgrade Implementation
- Business Administration
- Performance Monitoring
- PTC Liaison Support
- Mentoring
- Training





Customize your services:

We will customize our level of support to meet your specific situation and needs. We can perform everything from daily business operations like account, folder, and project creation to major system upgrades. Choose how much of the responsibilities you want us to perform and how often. Allow our expert dedicated team to handle your database.







